



NISD Parent Connection Administrator FAQ

1. How do parents access the Parent Connection Web Page?

Click the Parent Connection link located at www.nisd.net .



2. How do parents log in to Parent Connection?

Parents create an account then add students to their account using the student ID (S#) and PIN (first four letters of student's last name plus the last four digits of student's SSN). After students are added, parents log in and access all of their children's information from one view.

3. Can students access Parent Connection?

You bet! Students can create an account and add themselves the same way parents do.

4. Can parents set triggers to notify them by email if a child's grade falls to failing?

Yes, they can. Parents can set a trigger and even **specify** the grade that sets off the trigger. If a parent wants to be contacted by email when their child's grade drops below an 80, for example, they can do that. It is totally up to them.

5. What about attendance?

Parent Connection also displays information such as absences and tardies. Parents can also set triggers to notify them whenever a child is recorded as absent or tardy.

6. Do parents have to enter an email address when they create an account?

Yes, this is critical. When parents enter their personal information and submit it, an email is sent to them with a security code that must be entered to complete the account registration process. This is the same email that is used to send notices they set in triggers.

7. Where can parents find help if they have questions or problems?

A parent help guide is posted on the NISD Parent Connection login page. This guide is in both English and Spanish. Questions about grades should be directed to the child's teacher. Schools should also be prepared to provide parents with the student ID number and PIN (first four letters of last name + last four digits of SSN).