

These agencies are not endorsed by Northside Independent School District. Parents should always make their own inquiries to be certain that they are getting the services most appropriate for their children and their families. Information subject to change without notice.

Resource Guide

City of San Antonio COVID-19 Hotline	(210)207-5779 https://covid19.sanantonio.gov/Services
United Way Help line	
*VIA Metropolitan Transit	(210)362-2020
Child Protective Services	(800)252-5400

Childcare / Guardería

City of San Antonio Community Initiatives

Provides subsidized childcare to eligible low income families and assists with locating licensed quality child care providers. Must meet income guidelines, be working, in school, or in a workforce training program. Fee based on number of children and on income.

Hours: 7:45AM- 4:30PM weekdays.

www.sanantonio.gov/humanservices/forchildren.aspx

https://www.sanantonio.gov/humanservices

Family Service Association/Children's Resource and Referral Service....(210)657-6278 The Neighborhood Place 65 SMART

3014 Rivas, San Antonio, 78228

Offers childcare referrals; affordable and accessible daycare services. Sliding scale fee. Providers available upon request.

Hours: 8:00AM -5:00PM weekdays 8:00AM -5:00PM Saturdays.

https://family-service.org/programs/the-neighborhood-place/

Family Service Association Head Start/Early Head Start
After School Care NISD Learning Tree Program
Clothing / Asistencia con ropa Catholic Charities Guadalupe Community Center(210)226-6178
1801 W. Cesar Chavez Blvd., San Antonio, 78207 Clothing assistance for low income individuals and families. http://ccaosa.org Christian Assistance Ministry
Downtown: 110 McCullough, San Antonio, 78215
Inner City Development

NISD Threads

A clothes closet for the NISD community. Contact your student's Counselor for a request for a referral to Threads.

www.innercitydevelopment.org

Salvation Army - Emergency Assistance Program.....(210)352-2020 910 N. Flores, San Antonio, 78212

Provides assistance with clothing. Keep trying phone number if busy or no answer; may be assisting other clients.

Hours: 8:30AM – 4:45PM Monday-Friday

www.salvationarmytexas.org/sanantonio

Counseling / Consejería

Baptist Child & Family Services (BCFS).......(210)283-5183 The STAR Program provides free family, individual and group counseling for youth ages through high school age and their families. No cost for services. Hours: 9:00AM – 5:00PM. Hours may vary.

http://www.discoverBCFS.net/services

Children's Bereavement Center......(210)736-4847 205 W. Olmos Drive, 78212

Provides grief counseling for ages 3-24 and crisis intervention services. Services are available in Spanish. Initial intake and assistance is free. Additional services are on sliding scale.

Hours: 8:30AM – 5:30PM Monday – Thursday; 8:30AM – 3:00PM Friday.

www.cbcst.org

Community Counseling Services of Our Lady of the Lake University......(210)434-1054 590 N. Gen. McMullen (Holy Cross Center Family Health Pavilion) Ste. 3, San Antonio, 78228

Provides counseling services to individuals, couples, families, and groups. Services are available in Spanish. Sliding scale. Medicaid provider.

Hours: Daytime, evening and Saturday hours are available by appointment.

Hours: 8:30AM – 5:00PM Monday - Friday

Walk-in Clinic Hours: 10:00AM – 5:00PM Monday - Friday

www.ollusa.edu/community-counseling-service (under Campus Life tab, click Faith & Service, then Serving the Community)

Family Service Association	(210)299-2400
Provides individual, family, child, marital/couple and Bexar County. Sliding scale fee.	group counseling to residents of
Hours: 8:30AM - 8:00PM Monday - Thursday; 8:30A	
2:00PM Saturday. <u>www.family</u>	y-service.org/programs/counseling
Family Violence Prevention Services, Inc	nts and adult victims of family $\Delta M - 4:00PM \text{ Friday.}$
	www.fvps.org
Jewish Family Service	3231
<u>Hours</u> : 8:00AM-8:00PM Monday - Thursday; 8:00AN 1151 Mission Road, San Antonio	1-4:00PM Ffiday.
Hours: 8:00AM-7:00PM Monday, Wednesday, Thurs Provides individual, group and family counseling. Slid	•
	www.jfs-sa.org
	www.jfs-sa.org
Omni Layne Counseling, PLLC	www.jfs-sa.org
Omni Layne Counseling, PLLC	www.jfs-sa.org(210)818-1707
Omni Layne Counseling, PLLC	www.jfs-sa.org(210)818-1707 r ages 3 and older. Video
Omni Layne Counseling, PLLC	www.jfs-sa.org(210)818-1707 r ages 3 and older. Video
Omni Layne Counseling, PLLC	www.jfs-sa.org(210)818-1707 r ages 3 and older. Video nd Saturday appointments
Omni Layne Counseling, PLLC	www.jfs-sa.org(210)818-1707 r ages 3 and older. Video nd Saturday appointments www.omnilaynecounseling.com(210)349-7273
Omni Layne Counseling, PLLC	www.jfs-sa.org(210)818-1707 r ages 3 and older. Video nd Saturday appointments www.omnilaynecounseling.com(210)349-7273
Omni Layne Counseling, PLLC	www.jfs-sa.org(210)818-1707 r ages 3 and older. Video nd Saturday appointments www.omnilaynecounseling.com(210)349-7273 ual violence and anyone else who
Omni Layne Counseling, PLLC	www.jfs-sa.org(210)818-1707 r ages 3 and older. Video nd Saturday appointments www.omnilaynecounseling.com(210)349-7273 ual violence and anyone else who www.rapecrisis.com/counseling
Omni Layne Counseling, PLLC	www.jfs-sa.org

Provides counseling for children/youth, individuals, families and couples.

Hours: Daytime, evening and Saturdays with appointment only.

http://www.stmarytx.edu/outreach/counseling

St. Peter St. Joseph's Counseling Center......(210)533-1203 or (210)531-8518 919 Mission Road, San Antonio, 78210

Provides individual, family and group counseling. In home counseling is available.

Services are provided at no cost, regardless of ability to pay.

Hours: 8:00AM – 5:00PM Monday – Friday. <u>www.stpjhome.org</u>

Mental Health Services / Salud Mental

Crisis Help Line

Laurel Ridge Treatment Center.....(210)306-4442

17720 Corporate Woods Drive

Provides specialized behavioral healthcare and addiction treatment.

Free assessments 24/7. www.laurelridgetc.com

LGBTQ Resources

Parents and friends of lesbians and gays (PFLAG) Support group

www.pflagsanantonio.org

Center for Health Care Services.......Adults: (210)261-1250, Children: (210)261-3350

Main Office: 6800 Park Ten Blvd., Ste. 200-S, San Antonio, 78213

Provides comprehensive mental health services to persons with problems related to mental illness, intellectual disability and substance abuse. Specialized children and adolescent services. Services provided for Bexar County residents. Fees based on sliding scale; accepts Medicaid, CHIP and third party insurance.

Hours: 8:30AM - 5:30PM weekdays. http://chcsbc.org

8535 Tom Slick Dr., San Antonio, 78229 (in and outpatient) (210)616-0300 10431 Hwy. 151, San Antonio, 78251 (outpatient) Provides outpatient mental health services designed to alleviate or overcome emotional & behavioral problems of children and adolescents age 3-17. Accepts Medicaid, CHIP, and insurance. Alternative methods to fund treatment offered. Hours: 8:00AM - 5:00PM weekdays. www.claritycgc.org Methodist Health Care System Behavioral Health Services.....(210)575-0500 8026 Floyd Curl, (located in the Methodist Specialty Transplant Hospital), 78229 Provides inpatient mental health services to adults 18 and older. Hours: 24/7 http://sahealth.com/service/psychiatry-behavioral-health Southwest Psychiatric Physicians.....(210)582-6440 8535 Tom Slick Drive, San Antonio, 78229 Provides mental health care services to children and adolescents ages 3 – 17 and their families, who are struggling with emotional and behavioral problems. Sliding scale fee; Medicaid or commercial insurance. Independent Doctor group on Clarity Campus. Hours: 9:00AM – 5:00PM. Trevor Lifeline for crises support(866)488-7386 Trevor chat available www.thetrevorproject.org/get-help-now/ or Trevor text (Text START to 678678) standard text messaging rates apply. Education/Job Search / Asistencia para encontrar empleo American GI Forum....(210)354-4892 611 N. Flores, San Antonio, 78205 Provides job training and job placement to veterans and non-veterans. www.agif-nvop.org 131 El Paso St., San Antonio, 78204 Offering free advising services to help San Antonio students of all ages to apply for college. No appointment is needed. All services are free and available in Spanish. Ages:

www.cafecollege.org

Hours: 8:00AM-7:00PM Tuesday-Thursday; 8:00AM – 5:00PM Friday & Saturday.

middle school to adults.

Goodwill Industries – Good Careers Center(210)924-8581 3401 Fredericksburg Rd, San Antonio
Provides employment and job training services. <u>www.goodwillsa.org</u>
Project Quest, Inc
Provides college based skills training and offers college preparation classes. No age limit to apply.
Hours: 8:00 AM - 5:00PM weekdays, by appointment only. Closed for Lunch: 12:00PM - 1:00PM
Workforce Solutions Alamo Career Center
Provides an array of no-cost workforce services to job seekers. Office Locations & Hours:
1499 HillcrestMWF 8AM-5PM, TH 8AM-5:30PM. (210)438-8057 4535 E. Houston St., Ste. 100MWF 8-5, TH 8-5:30. (210)581-0190 6723 S. Flores StMWF 8AM-5PM, TH 8AM-5:30PM. (210)928-3985 4615 Walzem Rd, Ste. 100MWF 8AM-5PM, TH 8AM-5:30PM. (210)822-7640 7008 Marbach RdMWF 8AM-5PM, TH 8AM-5:30PM. (210)436-0670 www.workforcesolutionsalamo.org

Food Assistance / Asistencia alimentaria

Catholic Charities	(210)226-6178
1801 W Cesar E Chavez Blvd., San Antonio, 78207	ext. 204
Provides food assistance to individuals and families.	https://ccaosa.org/
Christian Assistance Ministries	
Downtown: 110 McCullough, San Antonio, 78215	(210)223-6648
Hours: Mon. – Thurs. 9:00AM-3:30PM, Fri. 9:00AM-11:45AM	
Northwest: 5084 DeZavala, San Antonio, 78249	(210)697-5771
<u>Hours:</u> Mon. – Thurs. 9:00AM – 2:00PM	
Provides emergency food assistance. Need photo ID, Social Security	cards of everyone in
the household and proof of residency. Can assist once every 2 month	is.
http://christianas	sistanceministry.org

Inner City Development(210)224-7239
1300 Chihuahua St. San Antonio, 78207
Provides food for the homeless or low-income families. Need photo ID. 2 visits per year.
Hours: 9:15AM – 11:00AM, M-F. www.innercitydevelopment.org
Salvation Army
San Antonio Food Bank
Society of St. Vincent De Paul
Texas Health & Human Services Your Texas Benefits
Healthcare / Cuidado de salud
Primary Health Care
CentroMed Sara E. Davidson Clinic

www.centromedsa.com

needed stating your current living situation.

1st Wednesday of every month, clinic opens at 1:00PM

Hours: 8:00AM – 5:00PM M–F.

West Clinic: 1102 Barclay, San Antonio, 78207 NW Clinic: 8210 Callaghan, San Antonio, 78230 Provides comprehensive outpatient medical, dental and health services. Pharmacy, laboratory and x-rays on site. Medicaid screening available at Barclay office on M-F 8:00AM-11:00AM and 1:00PM-4:00PM Hours: 8:00AM - 7:00PM M-F. www.communicaresa.org Immunization Clinic-SAMHD....(210)207-8894 Frank Garrett Center 1226 N.W. 18th St., San Antonio, 78207 Provides immunizations for children and adults. Medicaid accepted for children. Sliding scale available. Hours: 8:00AM - 3:00PM TUE & TH; by appointment only. www.sanantonio.gov/health 210 N. Mel Waiters Way (formerly 210 N. Rio Grande) Provides immunizations for children and adults. Medicaid accepted for children. Sliding scale available. Immunization records can only be obtained at the Eastside Clinic. Hours: 8:00AM-3:00PM M-F; Appointment not necessary. Methodist Healthcare Ministries: Bishop Ernest T. Dixon Jr. Clinic.....(210)527-1505 4242 E. Southcross, San Antonio, 78222, closed from 12PM-1PM Wesley Health and Wellness Center....(210)922-6922 1406 Fitch St., San Antonio, 78211, extended hours M-TH 8AM-7:30PM Provides healthcare to persons who are without medical care due to the expense of health insurance. Sliding scale fee. Call for an appointment. Hours: 8:00AM - 5:00PM M- F. www.mhm.org www.sanantonio.gov/health San Antonio Metropolitan Health District Texas Burn Survivor Society.....(210)824-8499 8531N. New Braunsfels Ave., Suite 204, San Antonio, 78217 Provides care, comfort and essential services to the critically burned and their families, both during hospitalization and also post-discharge. Hours: 9:00AM - 4:00PM M-F. www.texasburnsurvivors.org

University Children's Health
University Family Health Center - Northwest
<u>Dental</u>
Children's Hospital of San Antonio - Dental Center
Communicare Health Centers
San Antonio Christian Dental Clinic
South Texas Dental

University of Texas Health Science Center - Dental Clinic......(210)450-3700 8210 Floyd Curl Dr., San Antonio, 78229

Screens patients for acceptance as teaching case for dental treatment by graduate and undergraduate dental students. Minimal fee covers cost of materials only. Call to schedule an appointment.

Hours: 8:00AM - 5:00PM M-F. <u>www.uthscsa.edu/patient-care/dental</u>

Vision Resources

Founder Lion's Club.....(210)225-1164

P.O. Box 790944, San Antonio, 78279

Assists with eye exam and glasses for adults, ages 18 and up. Referral from school nurse required.

Call or visit the website.

Hours: 9:00AM - 2:00PM M-TH. www.saflc.org

Prevent Blindness Texas......(210)236-7360 1600 NE Loop 410, Ste. 125, San Antonio, 78209

Assists youth 18 years old & younger with eye exam & glasses. Assists adults 19 years old & older, with glasses only. Must be uninsured and meet income criteria. Call for information or apply online.

http://texas.preventblindness.org

Call for a provider in your area.

See your school nurse or counselor for more information.

www.sightforstudents.org

Housing / Vivienda

Alamo Community Group	Main Office (210)731-8030
An affordable housing provider. Apartment complexes as	vailable throughout San
Antonio. Call for availability. MonFri. 8:30AM-5:30PM	
· · · · · · · · · · · · · · · · · · ·	ww.alamocommunitygroup.org
Babcock North Phase I & II	
Calcasieu	· · ·
Castle Ridge	
Cypress Cove	
Springfield Manor	
The Meadows at Bentley Drive	
Thompson Place	
Western Hills	
Woodland Ridge	
7,000,000,000	(210)01 : 20 00
San Antonio Family Endeavors: Fairweather Programs	(210)208-5700
Provides supportive housing programs for women with m	
Also for single men and women with mental illness.	ontar miness and their emiarem
This for single men and women with mental inness.	www.familyendeavors.org
	www.rammyendeuvors.org
Habitat for Humanity	(210)223-5203
311 Probandt, San Antonio, 78204	(210)225 5205
311 1 robantati, San Intonto, 7020 i	
Provides an opportunity to purchase an affordable home a	t a zero-percent 20 year
Provides an opportunity to purchase an affordable home a	- · · · · · · · · · · · · · · · · · · ·
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mortgage. Applicants must meet income guidelines and be Hours: 8:30AM - 4:30PM weekdays.	be residents of Bexar County. www.habitatsa.org
mortgage. Applicants must meet income guidelines and be Hours: 8:30AM - 4:30PM weekdays. Housing Authority of Bexar County	be residents of Bexar County. www.habitatsa.org
mortgage. Applicants must meet income guidelines and be Hours: 8:30AM - 4:30PM weekdays. Housing Authority of Bexar County	www.habitatsa.org (210)225-0071
mortgage. Applicants must meet income guidelines and be Hours: 8:30AM - 4:30PM weekdays. Housing Authority of Bexar County	www.habitatsa.org (210)225-0071 r families who live in Bexar
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mortgage. Applicants must meet income guidelines and be Hours: 8:30AM - 4:30PM weekdays. Housing Authority of Bexar County	www.habitatsa.org (210)225-0071 r families who live in Bexar round check needed. Also period is 2 to 3 years. http://habctx.org (210)477-6262 Must complete an application

SAMMinistries Permanent Supportive Housing
U.S. Department of Housing and Urban Development
Identification / Recuperación de identificación
Christian Assistance Ministry 110 McCullough, San Antonio, 78215
City of San Antonio Vital Records
SAPD HOPE Team

Texas Department of Public Safety	
1803 S. General McMullen, San Antonio, 2	78226(210)436-6611
6502 S. New Braunfels Ave, San Antonio,	78223(210)531-2240
1633 Pat Booker Rd, Universal City, 7814	8(210)945-1900
7410 Huebner, Leon Valley, 78240	(210)531-1000
TX ID card or Driver's license.	
Call for hours.	To renew license online: www.dps.texas.gov

Immigration/Refugee Services / Asistencia de imigración y refugios

Catholic Charities – Refugee Resettlement......(210)222-1294 Services include reception and placement, grant programs, employment services, education services, case management, and interpreter/translation services.

www.ccaosa.org/refugee-resettlement

RAICES (Refugee and Immigrant Center for Education and Legal Service	es)
Central: 1305 N. Flores St., San Antonio, 78212	(210)222-0964
<u>Walk-in</u> : 8:00AM-5:00PM M-F	
North: 5121 Crestway Dr. #105, San Antonio, 78239	(210)226-7722
<u>Call for hours</u> .	

Services include residency and citizenship services, legal aid for asylum seekers, assistance to adult victims of crime, removal defense, DACA renewals, children programs, family detention and reunification and other social services. Consultation and legal fees may apply.

www.raicestexas.org

Insurance Assistance Programs / Programas de asistencia de seguros

CareLink - Robert B. Green Campus (Main Office)
San Antonio Food Bank
Texas Health & Human Services Commission - Region 8 San Antonio 3411 Horal, 78227(210)212-6986 Assist with applying for Medicaid for families and children. www.yourtexasbenefits.com
Children's Health Insurance Program Call Center1(800)647-6558
Medicaid Client Hotline
Supplemental Security Income (SSI)

Legal Resources / Servicios legales

St. Mary's University Legal and Social Justice Department......(210)431-2596 2507 N.W. 36th Street, San Antonio, 78228

Immigration, criminal and civil; applications by phone only. Free.

Hours: M-F 8:30 AM - 5:00 PM.

https://law.stmarytx.edu/academics/center-legal-social-justice

Cadena-Reeves Justice Center

300 Dolorosa Ste.# 1.102, San Antonio, 78205

Provides mediation services for Bexar County residents at no cost. Works at resolving civil disputes (i.e. disputes w/ business, consumer/merchant, employer/employee, family issues, small claims, child visitation, personal property, landlord/tenant, neighbors, etc.) To apply for services, apply online or in person.

<u>Hours:</u> M-TH 8:00AM – 8:00PM; F 8:00AM-12:00PM; 1:00PM-5:00PM

www.bexar.org/drc

Catholic Charities, Caritas Legal Services......(210)433-3256
1801 W Cesar E Chavez Blvd., San Antonio, 78207

Provides legal aid to low income and immigrant families. Individuals are offered legal information and referrals. Initial cost is \$50.00. Ask-A-Lawyer free legal clinics are held several times throughout the year.

http://ccaosa.org/

Texas Advocacy Project - Family Violence Legal Line......(800)374-HOPE (4673) Provides free services for civil legal problems to victims of domestic violence, stalking, sexual assault and dating violence. An attorney will return your call within 1 - 5 business days.

Hours: 8:30AM – 5:30PM M-F. www.texasadvocacyproject.org

Texas Law Help

Website offers free legal information and court forms for simple civil legal problems.

www.texaslawhelp.org

Texas Rio Grande Legal Aid(210)212-3700

1111 N. Main, San Antonio, 78212 Toll-free Hotline: (888)988-9996

Provide free legal services in civil cases to low –income residents in 68 counties of S.W. Texas in some of the following areas of law: Border Issues, Children's Rights, Civil Rights, Disability Rights, Domestic Violence, Education, Employment, Homeless, Immigration, Fair Housing, Mortgage Foreclosure, State and Federal Benefits, Taxes, Wills and Estates, etc. It also represents migrant and seasonal workers throughout TX and 6 southern states.

Hours: Mon. – Thurs. 8:30AM – 7:30PM, Fri. 8:30AM – 5:30PM.

Phone intakes: 8:00AM.-5:00PM M-F. www.trla.org

Medication Resources / Recursos de medicación

Any Baby Can.....(210)227-0170 217 Howard, San Antonio, 78212

Any Baby Can's Prescription Assistance Program enables families without medical insurance or who have exhausted all other insurance resources to apply for free or low cost prescription drugs.

www.anybabycansa.org

Christian Assistance Ministries

No appointments necessary; no zip code or demographic restrictions. Photo ID (of any kind, including a driver's license, school ID, expired ID, etc.); Social Security card (if there is an issue, agency can offer a grace period on the first visit). Financial assistance requires the paperwork for that need (prescription). Maximum of \$40 (based on funding).

http://christianassistanceministry.org

Shelters / Refugio para desamparados

Emergency Shelters / Refugios de emergencia

Family Violence Prevention Services—La Paloma de Paz Women's Shelter Battered Women and Children's Shelter
Hours: 24 hours. www.fvps.org
Haven for Hope
After hours intake
Salvation Army - Dave Coy Center
Emergency shelter for men 18 years or older. Drug and alcohol free. 2-day stay free. \$10 a night after 2 days. www.salvationarmytexas.org/sanantonio
Salvation Army - Hope Center Emergency Shelter
Hours: Shelter always available. <u>www.salvationarmytexas.org/sanantonio</u>
Seton Home
Strong Foundation Ministries
Provides shelter for families experiencing homelessness. Family must contact shelter at the above number for an interview. No bilingual services. Hours: Available 24 hours. www.strongfoundation.org
www.strongroundation.org

Transitional Shelters / Refugios transitorios

Guadalupe Home Catholic Charities.....(210)476-0707 2102 Buena Vista St., San Antonio, 78207 Provides a transitional living service for homeless expectant mothers and homeless mothers with infants. Must be pregnant or have a child under 1 year old. Available up to 18 months. Hours: 24 hr facility. Office hours are 8:00AM – 5:00PM daily. www.ccaosa.org Magdalena House.....(210)561-0505 Provides shelter and social services to women and children who experienced trauma. Mother must go to school in order to live here. Call and leave a message. www.maghouse.org My Mariposa Home.....(210)696-2410 6487 Whitby Rd., San Antonio, 78240 Provides transitional living for women (single, pregnant women, mothers with children under 3 years of age) who have experienced trauma. Women must participate in educational, vocational or employment endeavors. Available up to 18 months. www.provplace.org/my-mariposa-home/ SAMMinistries Long Term Housing Assistance.....(210)979-6188 A two year or longer program to help families transition out of homelessness. Must have a child under the age of 17, attend or go to school at least 30 hours/week, participate in life skill classes and meet with a case manager. www.samm.org/learn/how-we-help Visitation House.....(210)735-6910 945 W. Huisache (off Blanco), San Antonio, 78201 Program for homeless women with children under the age of 12. Must be interested in developing or upgrading education and work skills. Rent based on 30% income plus utilities. Application and interview required. Application process takes 2-3 weeks to complete. Background check. Hours: 8:30AM - 5:00PM weekdays. www.visitationhouseministries.org

Substance Abuse Assistance / Asistencia para el abuso de drogas y alcohol

Alpha Home	(210)735-3822
Call to schedule an assessment for inpatient services.	www.alphahome.org
Lifetime Recovery	
Inpatient (men only) and Outpatient (men or women) progra <u>Hours:</u> 8:00AM-4:00PM M-F	www.lifetimerecoverytx.org
San Antonio Council on Alcohol and Drug Abuse	* *
Provides information and referral, alcohol and drug abuse services and adult recovery and support services.	e education, youth prevention
Hours: 8:00AM-5:00PM; Closed 12:00PM-1:00PM M-F	http://sacada.org
Volunteers of America	
6487 Whitby Road, San Antonio, 78240 Living in Good Healthy Treatment (LIGHT)	(210)558-0731
Residential program for mothers and their children.	
ww	w.voatx.org/substance-abuse

Utility/Rental Assistance / Asistencia de servicios públicos

Note: Agencies' funding may vary day by day and the phone lines are frequently busy, so continue calling.

Bexar County Utility Assistance.....(210)335-3666 233 N. Pecos, Suite 590, San Antonio, 78207

Provides utility assistance for low income families. Please call for an appointment Mon.-Fri. between 8:00AM – 4:00PM. A request for services may be mailed in at the above address or emailed to: clientservices@bexar.org Include name, last 4 digits of applicant's SS#, present address, phone # and CPS Energy account #.

www.bexar.org

Catholic Charities-Emergency Financial Assistance.....(210)226-6178 ext. 205 1801 W. Cesar Chavez Blvd., San Antonio, 78207

Provides assistance with utilities. Call on Mondays at 8AM to see if assistance is available. (By appointment only)

<u>Hours:</u> 9:00AM – 4:00PM weekdays. http://ccaosa.org

Christian Assistance Ministries

110 McCullough, San Antonio 78215.....(210)223-4099 5084 DeZavala, San Antonio 78249.....(210)697-5771

A disconnection notice must be issued and client must be able to pay half of the bill. Provides assistance with utilities and rent.

<u>Hours:</u> 9:00AM – 3:30PM Mon. – Thurs.; 9:00 AM – 11:30 AM Friday (McCullough) 9:00AM – 2:00PM Mon. – Thurs. (DeZavala)

http://christianassistanceministry.org

City of San Antonio, Family Assistance Centers......(210)207-7830 1302 N. Zarzamora, San Antonio 78207

Provides assistance with utilities. Rental assistance only available to those with eviction notice served by sheriff or those with open police case due to domestic violence. Online application available.

Hours: 7:45AM – 4:30PM weekdays. www.sanantonio.gov/humanservices.aspx

City of San Antonio, Neighborhood & Housing Services Department......(210)207-5910 1400 S. Flores St., San Antonio 78204

Provides emergency rent and mortgage assistance. Online application available.

<u>Hours:</u> 8:00AM – 5:00PM <u>www.sanantonio.gov/NHSD/Programs/FairHousing</u>

Salvation Army-Emergency Assistance Program.....(210)352-2020 910 N. Flores, San Antonio 78212

Provides assistance with utilities. Keep trying phone # if no answer as they may be assisting other clients. Rental assistance for veterans only.

Hours: 8:30AM – 5:00PM weekdays. www.salvationarmytexas.org/sanantonio

Samministries

Provides a limited number of screening each week. Online request for assistance is available on Monday of each week. Go to the website and click "Get help".

www.samm.org

Society of St. Vincent de Paul.....(210)220-2340

1 Haven for Hope Way, San Antonio 78207

Provides assistance with utilities and rent.

<u>Hours</u>: 8:00AM – 5:00PM weekdays. <u>www.svdpsa.org</u>

YOUTH SERVICES / SERVICIOS JUVENILES

NXT Level Youth Opportunity Center	na als,
Roy Maas Youth Alternatives, Inc. • The Bridge	7933
 Hours: Always available. Turning Point Independent Living	ale it,
• Centro Seguro	lue
Stand Up For Kids	ving ng ind
Thrive Youth Center	/

MILITARY/VETERAN RESOURCES / RECURSOS PARA LAS PERSONAS EN SERVICIOS MILITARES O VETERANOS

American GI Forum Female Veterans and	
Veterans With Families Program	(210)354-4892
611 N. Flores, Ste. 100, San Antonio, 78205	
Veterans outreach programs.	www.agif-nvop.org
Catholic Charities – Military Family Relief Program	vices for active duty,
Endeavors	ervices, homelessness
Family service center	
Cohen Family Military Clinics	0.00 2.00DM E.:
Hours: 8:00AM-6:00PM Mon.; 8:00AM-8:00PM TuesThurs.;	
9:00AM-1:00PM Sat.	www.endeavors.org
TX Serves	their family members.
U.S. Department of Veterans Affairs	` /

OTHER RESOURCES / RECURSOS ADICIONALES

American Red Cross
Assurance Wireless
Bexar County Family Justice Center
Burned Out Survivors Fund
Christian Assistance Ministry
Financial Empowerment Center through the City of San Antonio The Neighborhood Place

A New Life for a New Generation Westside location
MCH (Methodist Children's Home) Family Outreach
San Antonio Catholic Worker

Attendance Matters at Northside ISD

- Texas Education Code (TEC) requires that school-age children through the age of 19 years attend each school day for the entire period the program of instruction is provided.
- Absences may be excused for personal illness, medical appointments, family funerals, religious holy days, court appearances, and other excused reasons as outlined in the TEC Sec. 25.087 and at the discretion of the principal or designee. Absence documentation is to be submitted to the school within three days of the absence. Parents are encouraged to retain a copy of all documentation or notes submitted to the school.
- If a student is absent without valid excuse three or more days or parts of days in a four week period, the district will issue an attendance warning notice (AWN) and develop an individualized attendance plan or behavior improvement plan, as required by TEC Sec. 25.095 and Sec. 25.0915.
- Northside Independent School District has adopted a multitude of truancy prevention/intervention measures to meaningfully address student conduct related to truancy or non-attendance. The campus administrator or designee, student, parent, and possibly other relevant individuals including school nurse, school counselor, probation officer, juvenile case manager, truancy specialist, attendance officer or truancy prevention facilitator, convene to collaborate in the development of an individualized attendance plan for the student whereby specific truancy intervention measures are selected in an effort to address the issues that have proven causal to the student's truancy or non-attendance. The individualized attendance plan includes numerous community resources for parent consideration.
- The individualized attendance plan herein constitutes a behavior improvement plan or contract in that the student and/or parent/ guardian agree to implement the truancy measures listed for a period not to exceed 45 school days or what remains of the school year to become effective on the date signed.
- A student should not accumulate 10 unexcused absences in a six month period.

El Distrito puede dar de baja a un estudiante por menor de 19 años falta de asistencia bajo las siguientes condiciones:

- El estudiante ha estado ausente por 10 días escolares consecutivos
- 2. Los repetidos esfuerzos del director y/o del oficial de asistencia o especialista en ausentismo escolar para localizar al estudiante no han tenido éxito.

ASISTENCIA POR CRÉDITO

A un estudiante se le dará crédito por una clase sólo si el estudiante ha asistido el 90 por ciento de los días de clase ofrecidos, a menos de que un comité de asistencia nombrado por la Mesa Directiva le dé al estudiante crédito debido a la existencia de circunstancias atenuantes para estar ausente. La Mesa Directiva establecerá criterios para determinar qué es lo que constituye una circunstancia atenuante y debe adoptar políticas que establezcan formas alternativas para que el estudiante reponga el trabajo o recupere los créditos perdidos debido a ausencias por circunstancias atenuantes. La Mesa Directiva puede establecer formas alternas para estudiantes con ausencias injustificadas para reponer el trabajo o recuperar los créditos. Las formas alternas deben incluir al menos una opción que no requiera al estudiante pagar una cuota, pero la opción deberá ser substancialmente la misma que la disponible en el programa educacional para el cual el distrito puede cobrar una cuota. Esta regla no afecta el derecho del estudiante a justificar una ausencia para guardar los días festivos religiosos.

Un estudiante y el padre o tutor del estudiante deben ser notificados por escrito antes de que y en el momento en que la asistencia del estudiante cae por debajo del 90 por ciento de los días de clase ofrecidos. Cuando la asistencia cae por debajo del 90 por ciento de los días de clase ofrecidos, el estudiante, padre o representante debe presentar una petición por escrito al comité de asistencia apropiado solicitando que se le otorgue el crédito. El comité de asistencia debe revisar todo el registro de asistencia del estudiante y las razones de las ausencias y determinar si otorga el crédito.

Las peticiones de créditos pueden ser presentadas en cualquier momento luego de que el estudiante recibe la notificación, pero en ningún caso después de la fecha señalada por el director. La fecha señalada por el director debe ser antes del último día de clases. Cualquier excepción a este plazo requiere de la aprobación del director.

El comité de asistencia puede revisar los registros de todos los estudiantes cuya asistencia cae por debajo del 90 por ciento de los días de clase ofrecidos, independientemente de que sea presentada una petición o no.

Comités de asistencia

La Mesa Directiva debe establecer un comité asistencia o tantos comités como sea necesario para la eficiente implementación del Código de Educación de Texas, Sección 25.092.

El superintendente o la persona que designe puede hacer los citatorios específicos de acuerdo a los requerimientos legales.

Audiencia del comité de asistencia

Los maestros del salón de clases constituirán la mayoría en el comité de asistencia. El comité de asistencia oirá todos los casos donde la asistencia de un estudiante está por debajo de 90 por ciento de los días que se ofrece la clase y se ha presentado una petición por parte del estudiante o su padre o tutor. El comité puede otorgar crédito académico al estudiante debido a circunstancias atenuantes de acuerdo a las políticas adoptadas por la Mesa Directiva que establezcan formas para que el estudiante reponga el trabajo o recupere el crédito perdido por las ausencias.

Enfermedad personal

Cuando las ausencias de un estudiante por enfermedad personal exceden los tres días consecutivos, el estudiante presentará una declaración de un médico o de una clínica de salud que verifique la enfermedad u otra condición que requiera del estudiante ausencias extendidas de la escuela. Si el estudiante ha establecido un patrón cuestionable de ausencias, el comité de asistencia puede requerir una declaración de enfermedad del médico o de la clínica después de un sólo día de ausencia, como condición para clasificar la ausencia como una ausencia con circunstancias atenuantes.

Ausencias no excusadas

La Mesa Directiva ha optado por permitir a los estudiantes que han perdido créditos debido a ausencias no excusadas y que tengan una calificación aprobatoria en el curso, recuperar crédito luego de satisfacer lo requerimientos establecidos por el comité de asistencia de la escuela. El comité puede establecer requerimientos más exigentes para recuperar el crédito cuando las ausencias no son excusadas que en otras circunstancias.

Circunstancias atenuantes

La Mesa Directiva ha establecido las siguientes circunstancias atenuantes:

- 1. Actividades extracurriculares aprobadas por la mesa directiva o presentación pública sujeta a limitaciones.
- 2. Examen, tratamiento o diagnóstico solicitado para estudiantes elegibles al Medicaid.
- 3. Citas documentadas para el cuidado de la salud, si el estudiante inicia clases y regresa a la escuela en el mismo día de la cita.
- 4. Ausencia temporal resultante de cualquier causa aceptable para el maestro, el director o el superintendente.
- 5. Procedimiento documentado en un corte juvenil por parte de un oficial de probanza.
- 6. Ausencia requerida por las autoridades de asistencia social locales o estatales.
- 7. Emergencia familiar o circunstancia imprevista o inevitable que requiera de atención inmediata.
- 8. Visita aprobada a una universidad.

Las ausencias para las cuales el estudiante ha mostrado circunstancias atenuantes y para las que ha completado las tareas necesarias se considerarán días de asistencia para los cálculos.

Remote Asynchronous (RA)/ Virtual Learning Attendance Guidelines

How will my child get counted Present when learning virtually from home?

Daily attendance is also required of virtual learners. A virtual learner will be counted in attendance as **Present: Remote Asynchronous (RA)** by engaging in online learning in at least ONE of the following ways:

Teacher/student interaction on that date

OR

• Completion and submission of an assignment **on that date** (up until 11:59 p.m.)

OR

Demonstration of progress in Schoology on that date

What does it mean to have "teacher/student interactions that same day?"

This means your child interacts with the teacher for the purpose of moving the student closer to mastery of learning objective(s).

Teacher/student interactions may include (but are not limited to) the following:

- Participating in a live online lesson or activity with the teacher
- Student interactions with teacher/specialist during scheduled time
- Small group instruction/support
- One-on-one instruction/support
- Phone call with the teacher
- Google Meet/Chat
- Conferencing
- Student attends teacher office hours/tutoring

The easiest way for a student to get credit for teacher/student interaction on any given day is to participate in daily live lessons.

What does "demonstration of progress in Schoology" mean?

This means your child logs in to Schoology and participates in the learning opportunities given there by the teacher. Progress in Schoology should reflect a level of engagement and may include, but is not limited to, learning tasks such as:

- Participating in an assigned discussion board
- Editing and revising a piece of work in Schoology
- Other assignments as given by the teacher

The easiest way for a student to get credit for demonstrating progress in Schoology is to log in to Schoology daily **AND** interact with the content and directions provided by the teacher. Merely logging in to Schoology is not enough to be counted in attendance.

For more information visit: https://www.nisd.net/schools/back-to-school#attendance

VIRTUAL

REQUISITOS DE ASISTENCIA VIRTUAL Y EN PERSONA

EN PERSONA

La asistencia virtual y en persona será un requisito DIARIO.

La primaria registrará la asistencia a diario.

La secundaria y preparatoria registrarán la asistencia para cada curso a diario.

Como antes de la crisis de salud de COVID-19, los alumnos deben asistir al menos un 90% para recibir crédito por el curso.



¿Su alumno virtual PARTICIPÓ en el trabajo del curso para el **MISMO DÍA** por medio de una o más de las siguientes medidas?

- Interacciones de Maestro/Estudiante
- Finalización/Envío de la Asignación
- Demostración de Progreso en Schoology





¿El alumno está físicamente presente al momento de la asistencia?





NUEVO ESTE AÑO

Los alumnos en persona que están físicamente ausentes pueden participar como ESTUDIANTES VIRTUALES en la misma fecha de la ausencia y serán contados como PRESENTES.

Los maestros tienen una semana desde la fecha de la ausencia para cambiar de AUSENTE a PRESENTE según si el alumno asiste como alumno virtual por el día (cumpliendo una de las tres medidas enumeradas arriba). Gracias por su paciencia por dar una semana completa a los maestros para actualizar la asistencia.