

# Meal Service FAQ's

## NISD Child Nutrition

### 1. What will meal service look like for the 2020-2021 School Year?

NISD will be offering several options for students whether students are on-campus learning or at home through virtual learning. They include:

- “Grab-n-Go” curbside feeding at 51 sites for virtual learning (see list for serving sites and times).
- Traditional in-building breakfast and lunch for In-person learning.
- A new supper program will be offered at 56 state approved campuses for students enrolled in an after school enrichment program.

### 2. What is “Grab-n-Go” curbside feeding?

- To ensure students have access to school meals while maintaining social distancing, 51 campuses will serve meals Mon-Fri from 10am-1pm in each participating school’s bus loop.
- Students will receive a pre-packaged hot lunch, breakfast for tomorrow and supper at approved sites.
- Curbside “Grab-n-Go” meals are available at no cost to all children 18 and younger.
- Students do not have to be present to pick up meals, but a legal parent/guardian must present one of the forms of identification:
  1. Official Letter / Email From School Listing Of Children Enrolled
  2. Report Cards
  3. Attendance Records
  4. Birth Certificates
  5. Student ID Cards
- No copies are needed, just present one of the above identifications per child and meals will be provided.
- Meals may be picked up at any campus; however, students may pick up only one meal bundle per day.

### 3. What is the cost for meals?

As of September 14, Northside ISD will implement a USDA National Free Meal Waiver.

- Traditional in-building breakfast and lunch available to enrolled NISD students at no cost through the waiver period.
- “Grab-n-Go” meal locations lunch, breakfast for tomorrow and supper (at approved sites) available to enrolled students during Virtual Learning and Community Kids 18 and younger at no cost through the waiver period.

Note: USDA reserves the right to withdraw this approval subject to the availability of funding.

### 4. How can I apply for Free & Reduced meals?

A new Free and Reduced lunch meal application is required each school year. Although the USDA National Free Meal Waiver period has been extended, please continue submitting free and reduced price meal applications. Your approved meal application is good for the entire 2020-2021 School Year.

\*Free and Reduced Price School Meal applications are available online at [www.schoolcafe.com](http://www.schoolcafe.com).

Visit our [Free & Reduced website](#) for more information.

5. Where can I make payments or obtain a refund on my student's meal account?

- Payments for extra a la carte items may be made on [www.myschoolbucks.com](http://www.myschoolbucks.com).
- This service also tracks meal balances and student meal history for your child.
- Prior year balances will be rolled forward to the student's new school.
- If a child has left the district (withdrawn or graduated), you may contact [childnutrition@nisd.net](mailto:childnutrition@nisd.net) for a refund.

6. Where can I find a current menu?

Visit [MealViewer](#) for our NEW online interactive menus.

7. What is the Supper Program?

- A NEW Supper program is being implemented at 56 State approved campuses.
- A Supper meal will be provided to students enrolled in an after school enrichment program at NO COST.
- Visit [MealViewer](#) to see what will be served for supper each day.

8. What safety precautions are being taken to ensure my child is safe?

- Students will use hand sanitizer dispensers at the entry of each serving line.
- Meals will be served on disposable plates that will be pre-plated "To Go" with disposable utensils and pre-packaged condiments.
- All Child Nutrition Staff will be wearing coverings, gloves, and washing hands frequently.
- All staff will complete an online health screen before entering the building.
- Serving line areas will be cleaned regularly after each class or group.
- Our cafeteria will have plexiglass barriers in the serving lines between staff and students where social distancing cannot be maintained.
- Visual cues, signage, and barriers will be used to demonstrate social distancing and face covering reminders.

9. Who do I contact if I have additional questions about student meals?

You may contact your student's Cafeteria Manager or the Child Nutrition office at (210) 397-4501 or via email at [childnutrition@nisd.net](mailto:childnutrition@nisd.net).

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*To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: [program.intake@usda.gov](mailto:program.intake@usda.gov)*

*This institution is an equal opportunity provider.*

## FREE LUNCH, SUPPER & BREAKFAST FOR TOMORROW

MEAL SERVING SITES		
SERVICE DAYS: MON - FRI	SERVICE TIMES: 10AM-1PM	LOCATION: BUS LOOP
<b>ADAMS HILL ES - (L,S,B)</b> 9627 ADAMS HILL DR, 78245	<b>FISHER ES - (L,S,B)</b> 3430 BARREL PASS, 78245	<b>MCDERMOTT ES - (L,S,B)</b> 5111 USAA BLVD, 78240
<b>ALLEN ES - (L,S,B)</b> 101 DUMONT DR, 78227	<b>FORESTER ES - (L,B)</b> 10726 ROUSSEAU, 78245	<b>MEADOW VILLAGE ES - (L,S,B)</b> 1406 MEADOW WAY DR, 78227
<b>BEHLAU ES - (L,B)</b> 2355 CAMP LIGHT WAY, 78245	<b>GARCIA MS - (L,B)</b> 14900 KYLE SEALE PKWY, 78255	<b>MICHAEL ES - (L,S,B)</b> 3155 QUIET PLAIN, 78245
<b>BOONE ES - (L,S,B)</b> 6614 SPRINGTIME DR, 78249	<b>GLASS ES - (L,S,B)</b> 519 CLEARVIEW DR, 78228	<b>MURNIN ES - (L,B)</b> 9019 DUGAS, 78251
<b>BRAUCHLE ES - (L,S,B)</b> 8555 BOWENS CROSSING, 78250	<b>GLENN ES - (L,S,B)</b> 2385 HORAL, 78227	<b>NICHOLS ES - (L,B)</b> 9560 BRAUN RD, 78254
<b>BRISCOE MS - (L,B)</b> 4265 LONE STAR PKWY, 78253	<b>GLENOAKS ES - (L,S,B)</b> 5103 NEWCOME DR, 78229	<b>OAK HILLS TERRACE ES - (L,S,B)</b> 5710 CARY GRANT DR, 78240
<b>BURKE ES - (L,S,B)</b> 10111 TERRA OAK, 78250	<b>HATCHETT ES - (L,S,B)</b> 10700 INGRAM RD, 78245	<b>PASSMORE ES - (L,S,B)</b> 570 PINN RD, 78227
<b>CABLE ES - (L,S,B)</b> 1706 PINN RD, 78227	<b>HOBBY MS - (L,S,B)</b> 11843 VANCE JACKSON RD, 78230	<b>PEASE MS - (L,S,B)</b> 201 HUNT LN, 78245
<b>CARLOS COON ES - (L,S,B)</b> 3110 TIMBER VIEW, 78251	<b>HOLMES HS - (L,S,B)</b> 6500 INGRAM RD, 78238	<b>RABA ES - (L,B)</b> 9740 MISTY ROCK, 78251
<b>CARNAHAN ES - (L,S,B)</b> 6839 BABCOCK RD., 78249	<b>HULL ES - (L,S,B)</b> 7320 REMUDA DR, 78227	<b>ROSS MS - (L,S,B)</b> 3630 CALLAGHAN RD, 78228
<b>CODY ES - (L,S,B)</b> 10403 DUGAS DR, 78245	<b>JONES MS - (L,S,B)</b> 1256 PINN RD, 78227	<b>SCOBEE ES - (L,B)</b> 11223 CEDAR PARK, 78249
<b>COLONIES NORTHE S - (L,S,B)</b> 9915 NORTHAMPTON DR, 78230	<b>JORDAN MS - (L,B)</b> 1725 RICHLAND HILLS DR, 78251	<b>STEVENSON MS - (L,B)</b> 8403 TEZEL RD, 78254
<b>CONNALLY MS - (L,B)</b> 8661 SILENT SUNRISE, 78250	<b>KALLISON ES - (L,B)</b> 8610 RANCH VIEW E, 78254	<b>THORNTON ES - (L,B)</b> 6450 PEMBROKE, 78240
<b>DRIGGERS ES - (L,S,B)</b> 6901 SHADOW MIST, 78238	<b>KUENTZ ES - (L,B)</b> 12303 LESLIE RD, 78023	<b>TIMBERWILDE ES - (L,S,B)</b> 8838 TIMBERWILDE, 78250
<b>ESPARZA ES - (L,S,B)</b> 5700 HEMPHILL DR, 78228	<b>LEON VALLEY ES - (L,S,B)</b> 7111 HUEBNER RD, 78240	<b>VILLARREAL ES - (L,S,B)</b> 2902 WHITE TAIL DR, 78228
<b>FERNANDEZ ES - (L,B)</b> 6845 RIDGEBROOK, 78250	<b>LUNA MS - (L,B)</b> 200 N GROSENBACHER, 78253	<b>WARD ES - (L,B)</b> 8400 CA VERN HILL, 78254
<b>FIELDS ES - (L,B)</b> 9570 FM 1560 NORTH, 78254	<b>MARTIN ES - (L,S,B)</b> 730 CANTERBURY DR, 78228	<b>ZACHRY MS - (L,S,B)</b> 9410 TIMBER PATH, 78250
<b>L=Lunch, S=Supper, B=Breakfast for Tomorrow</b>		<b>*Supper is offered at approved sites only</b>

*Effective 10/19/20*

### APPROVED DOCUMENTATION MUST BE PRESENTED FOR PICKING UP MEALS

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