

RESOURCES

AT YOUR

FINGERTIPS



Academics Helpline

- Online Student Homework Support
- Attendance Recovery
(High School credited courses only.)

Monday - Thursday

4-8 p.m. – ES

6-10 p.m. – MS/HS

Saturday

10 a.m. - 2 p.m.

All Levels

Sunday

2 - 6 p.m.

All Levels

Links available in Schoology, HAC, & MyNISD Portal to request help by video conference, chat, or screen share.



Tech Hotline

Student Technical Support

- Toll-free Number: 1-877-768-4630
- NISD student hotline: 210-397-0020
- Chat Feature: <https://tinyurl.com/NISDchat>

Monday - Thursday

8 a.m. - 9 p.m.

Friday

8 a.m. - 7 p.m.

Saturday

10 a.m. - 2 p.m.

Sunday

2 - 6 p.m.



Schoology Helpline

Online Schoology Support

- Schoology Daytime Support
(Fill out help form and someone will get back to you.)

Monday - Friday

8 a.m. - 4 p.m.

- Schoology Live evening & weekend support

Monday - Thursday

4-10 p.m.

Saturday

10 a.m. - 2 p.m.

Sunday

2 - 6 p.m.

Link is in Schoology, HAC, & MyNISD Portal